

## WHO OVERSEES OUR BUSINESS?

Department of Health Services (DHS) 83 is a set of regulations and standards for the care, treatment or services, health, safety, rights, welfare and comfort of residents in Community Based Residential Facilities (CBRF)/Assisted Living. The intent of these regulations is to ensure that all CBRF facilities provide a minimum standard for a living environment that is:

- As homelike as possible
- The least restrictive of a resident's freedom
- Care and services in a manner that protects the residents' rights and dignity
- Encourages the resident to his/her highest level of independence and functioning in daily living.

DHS 83 was revised earlier this year and the staff here at Valley VNA have been working on making sure our operations meet these regulations. The majority of these have already been incorporated into our daily operations however there are several administrative changes that you may notice. These include but are not limited to:

- Updated Resident Rights and Grievance Procedures. The basic intent hasn't changed, just some of the language. We are also required to make sure potential residents are given a copy before or at the time of signing an agreement.
- Any new potential residents are required to fill out a form developed by the ADRC (Aging and Disability Resource Center) for Winnebago County before signing a contract. This form lets the ADRC know of the resident's intent to reside in a CBRF and ensure that they are aware of all the resources available to them before making any decisions.
- Individual Service Plans (ISPs) will become more specific in establishing and monitoring specific health and/ or psychosocial goals for residents that are based on what the resident wishes.
- Reporting requirements - In the past we made a report to the state whenever a resident was injured and required a hospital admission. We are now required to make this report any time a resident is taken to the Emergency Department as the result of a significant injury. These reports are not for ED visits or admissions as the result of a new or chronic medical condition.

Resident handbooks are in the process of being updated and will be distributed to all residents/family members when completed. If you would like to read all DHS 83 regulations, please feel free to visit: <http://dhs.wisconsin.gov>. If you have specific questions, please let us know.



## WEEKLY FLU PREVENTION CLINICS AT VALLEY VNA

MONDAYS - 9am - Noon      TUESDAYS - 3-6pm

FLU VACCINE - \$30      PNEUMONIA VACCINE - \$44

Medicare Part B and most Medicare Advantage Plans will cover the cost of both vaccines.

PLEASE BRING ALL HEALTH INSURANCE CARDS ALONG WITH YOU.