

# Valley VNA In-Touch

## Valley VNA News

*Theresa Pichelmeyer* President & CEO

Well, dare I say we are entering the second half of our summer. Hard to believe the 4th of July is behind us!

Once again, our annual resident/family picnic was a success! Thankful we had the "rain" date as our first day was rained out! The weather was great, the food was good, and the time together was truly enjoyable. Thankful for a great crew who puts this together each year and to all of you who joined us to make it a memorable experience.

I am inviting each and every one of you to come and enjoy our interior garden. Due to the generosity of a family member, the garden has been "remodeled" and is absolutely beautiful! Residents, family and staff all take every opportunity to get out into the garden to enjoy its peacefulness and beauty. Let's make sure to enjoy every minute of the rest of our summer! Thank you for your continuing support of Valley VNA Senior Services.

NEWSLETTER - JULY/AUGUST 2016





## Pat Hoogervorst, RN Clinical Services Director

Valley VNA is a participant of the WALA Diamond Accreditation

Program. This WALA program was established to encourage and assist Assisted Living organizations throughout the state to work on quality improvement initiatives, to improve care and outcomes for the residents. As part of the program, annual resident satisfaction surveys must be completed and submitted to WCCEAL (WI Coalition for Collaborative Excellence in Assisted Living). WCCEAL compiles the results. The results are then compared to past years and also with organizations in the WALA program.

#### Angela Franz, Supervisor



We have received the results for 2016.

Areas evaluated are: Staff, Resident Rights, Environment, Activities, Meals/Dining, Health Management/Care, and Overall. We are excited to share that in all areas, Valley VNA's total scores were higher than 2015. In addition, Valley VNA scored as high or higher than all other organizations in each category. These results are a tribute to the quality care that our entire staff offer daily to our residents. Going forward, this data will be used to develop additional improvement initiatives.



Assisted Living

## **Spotlight on Resident Rights**

We respect and support our residents in exercising their rights. The Department of Health Services has established a list of resident rights for Community Based Residential Facilities (CBRF) in the state of Wisconsin. Over the course of several newsletters, Valley VNA will highlight some of these rights. A full list is located in your Resident HANDBOOK

Right not to be recorded, filmed or photographed without informed, written consent by the resident or the resident's legal representative, except for identification purposes. (DHS 83.32(3)(m)).

#### VALLEY VNA IN-TOUCH PAGE 2

It is always fun to look at the Valley VNA Senior Services Facebook page and see what the residents and staff are up to – there are so many great opportunities for life enrichment going on! The residents (or appropriate representative) that we see have signed a media release allowing their picture to be taken. All residents have the right to choose to be in pictures, or to be filmed or recorded. Not only does this honor their personal privacy wishes, but it is an important part of treating residents with respect.

If you have questions about resident rights, please talk to the Assisted Living Supervisor (Angela F), the Clinical Services Director (Pat H), Valley VNA President / CEO (Theresa P), or the Education Coordinator (Cheryl E).



## In-Home Care Updates

Colleen Harvot, In-Home Care Director

### June was a Great Month!

We would like to take this opportunity to say a special thank you to all of the Caregivers in our In Home Care department. We truly appreciate all of their hard work and the compassionate care that they provide to our clients. Their flexibility and willingness to pick up hours allowed us to provide over 6800 hours of service in the month of June, and for that we say Thank You!





## Life Enrichment Activities Update

TIME FOR OUR 2016 VNA OLYMPICS



Not to be outdone by the Summer Olympics in Rio, our **2016 VNA OLYMPICS** will begin on Monday, August 15<sup>th</sup> and will run through Friday, August 19th.

While somewhat competitive by their nature, all the events are strictly for FUN and the emphasis will be upon everyone having a good time. One need not be "accomplished" at any of these scheduled events as winning is secondary to simply enjoying oneself.

Our **2016 VNA OLYMPICS AWARD SOCIAL** will take place Friday, Aug. 26th at in the Keller Community Center.

> <u>Monday, August 15th</u> 2 pm *Wii Bowling* (KCC) 2 pm *Hi-Low Card Game* (SV)

> > Tuesday, August 16th 2 pm *Bingo* (KCC)

<u>Wednesday, August 17th</u> 2 pm *Bean Bag Toss* (KCC)

<u>Thursday, August 18th</u> 2 pm *Spelling Bee* (KCC)

> <u>Friday, August 19th</u> 2 pm *Horse Racing Challenge* (KCC)



Valley VNA Life Enrichment Team Carrie Esselman & Bill Mauthe Corrie Assisted Living In-Hom

#### Corrie Jape In-Home Care

## In Home Care Activities

Our In Home Care clients are excited for our Lyrics and Laughter program to begin. Due to a generous grant, we are able to provide a caregiver and transportation for our clients to come and enjoy the program at no cost. Give us a call if you are interested in more information about transportation and a one on one caregiver to our activities.

## Assisted Living Activities

We continue to have our cooking club, walking club and creative art club. Celebrity Chef is always a fun time with great recipes in Sapphire.



Happy Birthday to: Dorothy, Shirley, Orville and Midge.

Wishing you all a beautiful day!

Summer wouldn't be complete without our **Summer Beach Party** in the Courtyard! Friday, July 29th at 2 pm we will get out our summer attire, summer drinks, have fun and stay cool.



## Foot Care Clinics

Public clinics are offered at the following locations throughout the Fox Valley. For clinic dates and times and to schedule an appointment, please call 920-727-5555 (unless otherwise noted).

#### VALLEY VNA SENIOR SERVICES

1535 Lyon Dr, Neenah

<u>MENASHA SENIOR CENTER</u> 116 Main St, Menasha

ELIZABETH CT APTS 936 6th St, Menasha

#### **NEW LONDON SENIOR CENTER**

600 W Washington St, New London For appointments call - 920-538-2974

#### PINEWOOD MANOR

125 Pine St., Hortonville



#### **GREENVILLE YMCA**

W6931 School Rd, Greenville

OMRO COMMUNITY CENTER 130 W. Larrabee St – Omro

OSHKOSH YMCA DOWNTOWN 424 Washington Ave, Oshkosh

<u>OSHKOSH SENIORS CENTER</u> 200 N Campbell Rd, Oshkosh For appointments call - 920-232-5310



Tammy Malewski Marketing & Fund Development Director **Awarded Grants** 

We applied for the John N Bergstrom Endowment at the First Presbyterian Church for funds to purchase several Eatwell Dish sets. This is a tableware set with a very user-centered design that helps to increase food intake and maintain dignity for its users with dementia. In June we were granted \$1,000 to purchase several sets of the Eatwell dish sets.



We also were invited to apply for the George & Gussie Balck & Art & Mary Leske Charitable Fund at the Community Foundation For the Fox Valley Region again this year. We are excited to share we were granted \$11,802.18 for the Lyrics & Laughter™ program, the Music & Memory Program, and the Caregiver Training Program. A heartfelt thank you to both funds for your support!









1535 Lyon Drive, Neenah WI 54956 315 Burton Road, Suite 106, New London 54961 920-727-5555 \ 1-866-930-8862 Toll Free \ www.valleyvna.org