

# Valley VNA In-Touch

NEWSLETTER - APRIL 2014



#### **Valley VNA News**

Theresa Pichelmeyer - President

### Upcoming Events!

Senior Appreciation Day
March 28th - 10:30am-2:00pm
Greenville YMCA
Free lunch; Entertainment and
prizes: Informational Booths

prizes; Informational Booths Reservations required, call (920)560-3413

#### In-Home Care Meet & Greet April 10th - 4-6pm

Valley VNA-1535 Lyon Dr, Neenah. Learn about senior home care options; meet In-Home Care staff!

### Options & Solutions Days! 3 convenient times & locations:

- May 13th, 8:30-11am
   Heart of the Valley YMCA
- May 20th, 1-3pm
   Valley VNA
- May 28th, 8:30-10am
   Ridgeview Highlands
  Information about options for senior living. RSVP preferred, but walk-ins welcome. Call 920-727-5555 to reserve a spot.

For more information on these events, please call or visit our website valleyvna.org Spring is in the air - finally! While everyone is anxious to get outside, we have all been busy with many activities including Bobby Rivers and a Mardi Gras party.

In addition, on March 11, 35 high energy 8<sup>th</sup> graders from Shattuck Middle School came to Valley VNA's Assisted Living as part of the Neenah Rotary's Strive 2B Program. Students, guidance counselors, Rotary members and residents participated in a variety of fun activities - creating paper flower bouquets, learned the meaning of words like "mollycoddle" and "groodles" during a game of

Balderdash, played some bingo and competed in a Minute to Win It game. This mentoring program reaches



out to students who could be potential leaders but may not have had the opportunity to develop those skills. Wondering which students will be future employees or volunteers at Valley VNA sometime in the future. Thanks to all who helped organize this activity.





#### **Assisted Living Updates**

**Pat Hoogervorst**, RN - Clinical Services Director **Cheryl Ehlers** - Supervisor

It is official! Valley VNA Assisted Living has been accepted in the WALA Diamond Accreditation Program. The work can now begin. We have received the Diamond Planning workbook that is a step by step guide to building a quality improvement program.

Steps within the program are:

• Establishing a Quality Committee

- Identify and define an issue in need of improvement
- Develop objectives
- Define roles and responsibilities
- Develop the plan with tasks and schedules
- Evaluate the plan
- Sustain the success of the plan
- Analyze the data

These steps will be used throughout

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each quality improvement initiative. It will be important to understand and utilize each step wisely to ensure that the quality improvement program will become a part of Valley VNA's culture whenever change or improvement is needed. This will be a continuous process with the goal of receiving accreditation status after 3 years. Achieving accredited status means Valley VNA has voluntarily undergone a formal evaluation process by WALA and been awarded official recognition for meeting or exceeding specific quality standards.

More updates and specifics about our progress with the Diamond program will be shared in upcoming newsletters. You are welcome to direct any questions to Pat Hoogervorst.





## In-Home Care Updates Colleen Harvot In-Home Care Director

Home care is all about people - the people we care for and the people who care for them. Our caregiver's work place is our client's home; their schedule is the client's needs. Being able to work in this type of situation, takes a special person and Valley VNA is fortunate to have a lot of "special" people that work for us and our clients.

Meet Ruth Jones, one of several staff members that will be featured in upcoming issues of the In-Touch. Ruth has worked with us since September of 2007.



Assistant program at Mercy Medical Center in Oshkosh in 1967. While much of Ruth's employment history was in the retail business (the Camera & Card Store and Rogan's) she came to us with a great deal of personal caregiving experience

and a passion for seniors. "I wanted a job where I knew I was making a difference." Ruth told me in a recent interview. She said that she loves the independence that home care offers and values having Valley VNA there to back her up.

Ruth enjoys getting to know each of her clients. "I like to find out each person's background and interests," she said. Ruth is a frequent visitor to our Life Enrichment Library and will bring clients

activities, books or movies to rekindle those interests.

"I have so much respect for my clients and I want to do things their way. I always try to make the food that they like and make it the way that they want it made," she remarked.

When asked what she has learned while working with Valley VNA's In-Home Care Ruth said, "treat the clients and their home the way that you would want to be treated." And her words of advice for other Caregivers is "Just go with the flow!"

Thank you Ruth, for making a difference!



The annual picnic is June 18th. Watch for more info in May.



#### **Activities Update**

#### **5th Annual Pig Races**

On Monday, April 14th at 2pm in the Keller Community Center, the Valley VNA will be hosting its 5th Annual Pig Races. Each of the courts and other administrative areas "adopt" a pig to enter into the race. To enter your pig you are asked to name it and "dress" it in a creative fashion.

On Race Day, there are a number of races between all the entrants to determine whose pig is the fastest. The speediest swine will win a Pizza Party in May for their

section of the building as well as a prestigious Trophy!

In addition, the pig that is the "Best or Most Creatively Dressed" as determined by the judges will be awarded the coveted Best **Dressed Pig Trophy**. So each entry has TWO chances to win!!!

Once the racing is over, everyone is invited to the Alex Dining Room where they will feast upon some punch and "pigs in a blanket".

As an added attraction, once again there will be some **very** special

guests making an appearance for this gala event. This alone should be worth the price of admission (of course, admission is FREE)! This event is always a lot of silly fun for everyone!!!



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March may have been cold outside, but things were rockin 'n rollin inside Valley VNA!



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#### **Foot Care Clinics**

Unless otherwise noted, please call 920-727-5555 to schedule your appointment.

#### VALLEY VNA SENIOR SERVICES 1535 LYON DR, NEENAH

| 1000 21011214 112210111 |        |          |
|-------------------------|--------|----------|
| Wed                     | Apr 9  | 9am-12pm |
| Thurs                   | Apr 10 | 9am-12pm |
| Thurs                   | Apr 17 | 1pm-4pm  |
| Tues                    | Apr 22 | 9am-12pm |
| Tues                    | Apr 22 | 1pm-4pm  |
| Wed                     | Apr 23 | 9am-12pm |
| Mon                     | Apr 28 | 1pm-4pm  |
|                         |        |          |

#### ISLAND SHORES 131 W NORTH WATER ST, NEENAH

Wed April 2 9am-12pm

#### ELIZABETH CT APTS 936 6TH ST, MENASHA

Thurs April 24 9am-12pm

#### MENASHA SENIOR CENTER 116 MAIN <u>ST. MENASHA</u>

Wed April 2 1pm-4pm Thurs April 24 1pm-4pm

#### GREENVILLE YMCA W6931 SCHOOL RD, GREENVILLE

Wed April 16 1pm-3pm

#### OSHKOSH SENIORS CENTER-SOUTH 200 N CAMPBELL RD, OSHKOSH Call 920-232-5310 for appointment.

Mondays & Wednesdays 9am-1pm Fridays 9am-12pm

## WINNECONNE SENIOR CENTER HIGHLANDS AT RIVER CROSSING 424 CLEVELAND ST, WINNECONNE

Mon April 21 8am-11am

#### NEW LONDON SENIOR CENTER 600 W WASHINGTON ST, NEW LONDON

**Call 920-538-2974** for appointment. Fri April 11 9am-12pm

Fri

April 25 1pm-4pm



#### **APRIL HEALTH CHAT:**

**DRY MOUTH** By Diane Schmude, RN

Yes, there really is a condition called dry mouth. The medical term is Xerostomia. It might not seem like a big problem, we've all had a dry mouth at some time, but a dry mouth can affect your enjoyment of food, leading to poor nutrition. It can also affect the health of your teeth. This condition results in reduced or no saliva. Saliva helps to prevent tooth decay by limiting bacterial growth and washing away food particles. Saliva also enhances taste, makes it easier to swallow, and has enzymes that aid in digestion. Other problems associated with a dry mouth include:

- Cracked lips
- Sores or split skin at the corners of your mouth
- Bad breath
- Difficulty speaking
- A sore throat
- A fungal infection in your mouth
- Increased plaque, tooth decay and gum disease

Dry mouth is often a side effect of medications. In that case, contact your physician to discuss adjusting the dose or changing to a different medication. Dry mouth can also be a side effect of certain diseases or infections including Sjogren's syndrome, HIV/AIDS, and Alzheimer's disease, diabetes, anemia, rheumatoid arthritis, hypertension or Parkinson's disease. Of course, dry mouth can also be the result of conditions that lead to dehydration, such as a fever, excessive sweating, vomiting, diarrhea or blood loss.

I The treatment is usually going to depend on the cause. Any new symptom that persists should be discussed with your physician. There are also prescription medications that your physician might order to stimulate saliva production.



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