



Valley VNA In-Touch

NEWSLETTER - MAY/JUNE 2016



Valley VNA News

Theresa Pichelmeyer
President & CEO

Spring and the warm weather is finally upon us. With spring comes the our 17th Annual Family picnic in mid June. Soon you will get the post card invitations in the mail.

This year our picnic will be on Wednesday, June 15th, 5:00—7:00 pm **

Dinner served from 5:00-6:00 PM—Please RSVP By June 2nd (920) 727-5544.

Great Food • Music • Kid's Activities

Face Painting • Family Photos

We hope you will join us!



**

****RAIN DATE - Thursday, June 16th 5-7pm Cancellation announcements will be made by 3:30 on June 15th via: PICNIC HOTLINE - 920-727-5558 and on Valley VNA Facebook Page.**



Pat Hoogervorst, RN
Clinical Services Director

Assisted Living Updates

Angela Franz, Supervisor



Our WCCEAL annual survey results should be coming within the month. We will be able to benchmark from last year to this year and compare ourselves against other assisted livings in the program.

The areas of interest are:

- Resident Rights
- Environment
- Care provided
- Activity needs
- Nutrition

After we review the results we will be able to focus any specific areas with quality improvement initiatives.

With the warmer weather upon us and many of us getting outdoors for visits and rides, please be sure to let staff know when you are leaving the campus. As our staff are very aware of the residents and where they are for safety reasons.



Spotlight on Resident Rights

We respect and support our residents in exercising their rights. The Department of Health Services has established a list of resident rights for Community Based Residential Facilities (CBRF) in the state of Wisconsin. Over the course of several newsletters, Valley VNA will highlight some of these rights. A full list is located in your Resident Handbook.

Right to have the least restrictive conditions necessary to achieve the purposes of the resident's admission (DHS 83.32(3)(L)).

Listed under the "respect" heading in the Resident Rights document, this right makes sure that we are looking at each resident individually and the specific safety needs that they might have, instead of basing conditions on a

court or area of the building. This is one of the reasons Valley VNA is not a locked building or have secure courts. Only the residents that have symptoms of wandering or elopement have the wanderguard system. Some devices that seem like safety items could also be restrictive or even viewed as a restraint, for example: seat belts on wheelchairs and bed rails. Instead, the use of a high low bed may provide additional safety, or a silent bed / chair alarm that can be viewed on staff pagers without making a lot of noise in the court.

If you have questions about resident rights, please talk to the Assisted Living Supervisor, Angela Franz; the Clinical Services Director, Pat Hoogervorst; Valley VNA President / CEO, Theresa Pichelmeyer; or the Education Coordinator, Cheryl Ehlers.



In-Home Care Updates

Colleen Harvot, In-Home Care Director

Educational Leadership Award

On March 21st the Oshkosh Area Community Foundation held its annual Celebrate Education event. Celebrate Education is an evening to honor the educators, administrators and volunteers who enrich the lives of students in our community. Educators from public and private schools are recognized with classroom and professional development grants, along with other leaders and volunteers that are recognized for their innovative contributions to education.

At this year's event **Valley VNA Senior Services** received the **Oshkosh Chamber of Commerce Educational Leadership Award**. This honor is presented to an individual or business demonstrating a long-term commitment to education. Valley VNA received this award for their collaboration Fox Valley Technical College and the Oshkosh Chamber of Commerce Youth Apprenticeship Program on a summer CNA training class for high school upper classmen. We are extremely honored by this recognition and look forward continuing this program as well as exploring new opportunities.



Life Enrichment Activities Update

Valley VNA Kicks Off Veterans Programs



Valley VNA Life Enrichment Team

Carrie Esselman & Bill Mauthe
Assisted Living

Corrie Jape
In-Home Care

We hope you will join us for our **Memorial Day Program on Friday, May 27th at 1 pm.** This program is a tribute to those who gave their lives while serving their country.

Program includes speaker Lee Schuff. Reception to follow program.



Monthly Veterans Group Meets in June

We have several Veteran Volunteers that will be meeting once a month with interested Veterans that are residents, clients or in the community. If you know of anyone that would be interested in the group, please pass on the information.

We will meet the **first Tuesday of the month, starting on June 7th, at 10:30 am.** All are welcome!

Valley VNA website: www.valleyvna.org/life-enrichment-activities-programs/

We have weekly blogs and highlights of residents, staff and the great stories here at the Valley VNA. Check out our Facebook page and website each week for new stories.



www.valleyvna.org

New Courtyard Garden

We are very blessed to have received the donation of an updated courtyard garden last week. A resident's family donated the updated garden. The space was regraded for drainage issues, the garden beds updated, cement pads placed under benches, and soon a new wheelchair accessible raised garden bed for veggies or flowers this summer will be built. The next time you're here, stop by and enjoy the beautiful garden. Schmalz Landscaping did a tremendous job, keeping everything clean during the work, and they were so kind and professional.



In Home Care Activities

After a long winter being cooped up inside, In Home Care is looking forward to spending time outside with our clients. Now that spring is here, we are excited to offer many fun activities. Some of our favorites include helping with spring cleaning and organizing, taking walks, filling bird feeders and planting flowers. We also enjoy sitting outside and enjoying the nice weather with good company!



To plant a garden is to believe in tomorrow...

Foot Care Clinics

Public clinics are offered at the following locations throughout the Fox Valley. For clinic dates and times and to schedule an appointment, please call 920-727-5555 (unless otherwise noted).

VALLEY VNA SENIOR SERVICES

1535 Lyon Dr, Neenah

MENASHA SENIOR CENTER

116 Main St, Menasha

ELIZABETH CT APTS

936 6th St, Menasha

NEW LONDON SENIOR CENTER

600 W Washington St, New London

For appointments call - 920-538-2974

PINEWOOD MANOR

125 Pine St., Hortonville



GREENVILLE YMCA

W6931 School Rd, Greenville

OMRO COMMUNITY CENTER

130 W. Larrabee St – Omro

OSHKOSH YMCA DOWNTOWN

424 Washington Ave, Oshkosh

OSHKOSH SENIORS CENTER

200 N Campbell Rd, Oshkosh

For appointments call - 920-232-5310

Changing Roles

Renee Neumeyer, our Business Development Director has been responsible for community relations and business referrals for all of Valley VNA Senior Services programs, including In-Home Care, Independent and Assisted Living. Beginning in May 2016, Renee will also take on the leadership role for inquiries and admissions into our Independent and Assisted Living Community. This will include tours, applications, and assistance with the move-in process. "I look forward to this expanded role and believe that our best source of referrals to live in our community or take homecare services, come from residents/clients and their families. We oftentimes hear, 'I knew someone who lived at Valley VNA and really liked it; or a friend from church suggested I call you to get some help.' Please continue to spread the message of great care to those you know. I would be happy to assist them."

And how will Pat Hoogervorst's role change now? Pat will now devote more time to Valley VNA's quality improvement initiatives. Pat has demonstrated a passion for the process and the positive results that can be achieved. Pat and her team of nurses will continue to provide care assessments for new residents moving to our community; provide guidance for caregivers; and serve as a resource to our residents and their families.

