







Satisfaction Survey Quality Reporting 2018 - 2019 Assisted Living



Survey Questions with a scale from 1 to 5	VVNA	WALA*	WCCEAL*
 The staff are courteous, talk with me, and help me when I need it.	4.65	4.48	4.54
 I was informed of my rights, treated with respect and dignity.	4.68	4.37	4.41
 The community is homelike, I feel safe and my belongings are safe.	4.55	4.48	4.49
 Activities and programs are offered to meet my spiritual and socialization interests.	4.55	4.50	4.51
 The menus offer a variety, including special diets. Food is to my liking.	4.38	4.28	4.20
 My medications are managed well.	4.46	4.44	4.45

*WALA is Wisconsin Assisted Living Association *WCCEAL is four of the Wisconsin Coalitions coming together to collaborate for Excellence in Assisted Livings in Wisconsin.