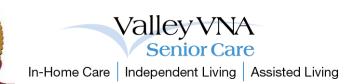
Satisfaction Survey Quality Reporting 2018-2019 Assisted Living



Survey Questions with a scale from 1 to 5		VVNA	WALA*	WCCEAL*	
	The staff are courtesous, talk with me, and help me when I need it.	4.65	4.48	4.54	
L	I was informed of my rights, treated with respect and dignity.	4.68	4.37	4.41	
	The community is homelike, I feel safe and my belongings are safe.	4.44	4.46	4.49	
	Activities and programs are offered to meet my spiritual and socialization interests.	4.55	4.48	4.49	
	The menus offer a variety, including special diets. Food is to my liking.	4.38	4.28	4.20	
	My medications are managed well.	4.46	4.44	4.45	

*WALA is Wisconsin Assisted Living Association *WCCEAL is four of the Wisconsin Coalitions coming together to collborate for Excellence in Assisted Livings in Wisconsin.