

Survey Questions with a scale from 1 to 5

Score



Would you recommend Valley VNA In-Home Care to friends and family?

5.0



Are the In-Home Caregivers professional?

4.9



Are the Caregivers appropriately trained to perform the care you need?

4.8



How satisfied are you with the way the Caregivers help you?

4.7



How satisfied are you with the reliability of the services provided?

4.8



Does everyone from Valley VNA treat you with courtesy and respect?

4.9



If you have concerns, do you know who to contact?

4.9



Overall, how satisfied are you with the services provided by Valley VNA In-Home Care?

4.6



Are you satisfied with the way Valley VNA has provided care during COVID-19?

4.9