

In-Touch Newsletter



In-Home Care | Independent Living | Assisted Living

November - December 2024

Becky Reichelt President & CEO

I am extremely honored and excited to have joined the Valley VNA Senior Care Team as the new President/CEO! Over the first few weeks, I've been spending time with our team and those we serve to best understand our organizational culture, practices, and mission-focused operations. We are fortunate to have a team of caring and compassionate individuals who are dedicated to providing the best possible care to those we serve. If I haven't already, I look forward to meeting you, learning more about you, and creating a culture of mutual respect and support.

I have been blessed with a 30+ year career in healthcare specifically in the aging services field of community-based services, assisted living and skilled nursing facility operations, memory care, and hospice/palliative care services. I look forward to implementing my gained experiences and personal values of integrity, empathy, kindness, and optimism within our organization. I am driven by operational excellence, a caring workplace culture for our team, and a person-directed life environment for those we serve. I truly look forward to building these processes on the already solid foundation established here.

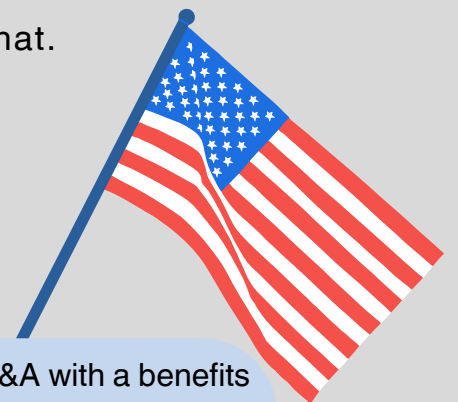
If you are available, please join me for an opportunity to chat.

Let's Chat with Becky!

Date: November 15, 2024

Time: 1:00 pm

Place: KCC



Exciting news! The Winnebago County Veterans Office is hosting a Q&A with a benefits Officer at Valley VNA the 2nd Wednesday of **even** months at 3:00 pm. We hope you can join us in December. This event is open to the public as well as residents and their families.

Spotlight on Resident Rights

Spotlight on Resident Rights #10

We respect and support our residents in exercising their rights. The Department of Health Services has established a list of resident rights for Community Based Residential Facilities (CBRF) in the state of Wisconsin. Over the course of several newsletters, Valley VNA will highlight some of these rights. A full list is in your Resident Handbook

Right to participate in social, religious and community activities at the resident's discretion, unless medically contraindicated and documented in the resident's record. S.50.09(1)(h), Stats.

Residents have the right to choose which activities they attend, and our life enrichment department works hard to try to create activity opportunities at different levels so that residents can participate to the best of their ability. Activity calendars are posted for residents, and staff offer activities to residents to help engage them in their day.

Angela Franz

Executive Director of Independent Apartments & Assisted Living

We love having family members join in our activities! Whether it's having coffee in the dining room, enjoying our new shared living rooms, or a game of bingo, sharing these moments with your loved one is so special.

To ensure everyone has a chance to participate fully in the events planned for the residents, we kindly ask that family members join in games like bingo for the enjoyment of the game, rather than for the prizes. Likewise, for crafts, your help with your loved one's project is always welcome and appreciated, while keeping the focus on creating something together to ensure we have enough supplies for the residents.

Thank you for making our activities even more meaningful and fun! We look forward to seeing you there.

Theresa Pichelmeyer
President & CEO

I feel like I have whiplash from all of these weather changes! But I think we are starting to settle into fall weather, especially as we lose more daylight.

The Assisted Living renovation project is completed! I can't express how delighted we are with the outcome and the ability to restore some sense of normalcy for staff, residents, and families.

Our annual Love Light program is back on track, in person, on December 5th at 6pm. We hope you can join us.

This will be last formal commentary through our newsletters, in the middle of November, Becky Reichelt, incoming President and CEO of Valley VNA will be taking over the helm. I will be here through the end of the year but as "backup" if needed. Becky has a world of experience in our industry and is very knowledgeable in dementia. Since day one she has jumped right in to the operations and meeting staff. Becky understands and supports our mission, vision, and values.

It has been an honor and pleasure working at Valley VNA and I wish for all of you, residents, staff, family members, providers only the best for now and in the future.